

**Business Hours Mon-Fri 7-5, Non Holiday. Contact by phone one live person.**

**Primary Contacts**

Names WG&E Dispatch Center 24X7 Dispatcher Scheduled

Office Phones 413-572-0000

Email Address [dispatch@wgeld.org](mailto:dispatch@wgeld.org)

**Secondary Contact**

John Leary

Cell Phone 413-219-2734

Office Phone 413-572-0138

Email Address [jleary@wgeld.org](mailto:jleary@wgeld.org)

**Non Business Hours, Holiday's, Weekends, Weekday's after 5:00 p.m.**

**Contact by phone one live person**

**Primary Contacts**

WG&E Dispatch Center 24X7 Dispatcher Scheduled

Office Phones 413-572-0000

Email Address [dispatch@wgeld.org](mailto:dispatch@wgeld.org)

**Secondary Contact**

Names John Leary

Cell Phone 413-219-2734

Alternate Phone 413-498-5065

Email [jleary@wgeld.org](mailto:jleary@wgeld.org)

Office Phones 413-572-0138

**NOC Notification Policy and Procedure**

**Please send an email to everyone for every outage as well as note instructions for contact during business hours and non-business hours.**

Mike Mastroianni

413-427-2111 413-485-1200

[mmastroianni@wgeld.org](mailto:mmastroianni@wgeld.org)